

# House Rules

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## Dear guests!

### Welcome and thank you for choosing us!

Guests of the apartment are obliged to respect and accept the House Rules and the rules of human coexistence and civilized behavior. By starting to use the service, you accept and commit to abide by the following house rules.

1. **Payment options:** cash, bank transfer. Accepted currencies: forint (Ft) and euro (€).

2. **Check-in, check-out:** arrival between 16:00-20:00, departure between 08:00-10:00. Please note that guests arriving after 20:00 will be charged a "late arrival fee" of 30(€) or 10.000(Ft). Thank you for your understanding!

➤ At the time of arrival and departure, the operator will be available on site!

➤ The operator is available 24 hours a day by phone (+3630-174-4798; +3630-299-0807; ) The accommodation is available from 16:00 on the day of arrival until 10:00 on the day of departure. Other arrangements can be made by prior arrangement and are flexible. Other arrangements are subject to availability and subject to a surcharge.

➤ **A deposit** of 150(€) or 50.000(Ft) is required upon arrival, which will be refunded upon leaving the accommodation in case of proper use, in case of no damage or when the apartment is returned in clean condition and in time!

3. Guests will be given an entrance door key, a gate key, and- or gate control upon arrival. In case of loss of keys or remote controls (including remote controls for roller shutters), guests are obliged to report the loss immediately and to reimburse the cost of the lost key or the cost of changing the lock to the host (remote control: € 40(€) or 15.000(Ft), door key or gate key: € 10(€) or 4.000(Ft)).

When you leave the accommodation permanently, the keys, gate remote control must be handed in to the host and you must inform the host in advance of the time of your departure (phone +3630-174-4798).

4. No refund will be made for departures before the agreed departure date.

5. When leaving the apartment, please close the front door, patio doors and windows to ensure the safety of your valuables and to avoid storm damage. In the event of a storm, guests are expected to pack up garden furniture and take patio cushions under cover. If damaged by the storm, such items will also be deducted from the security deposit.

6. Only registered guests are allowed to use the accommodation, please let us know in advance. Otherwise, the accommodation provider reserves the right to charge unregistered guests or to cancel the accommodation for all guests without refund.

7. The accommodation provider has the right to check, without prior notice, that the number of guests staying in the accommodation is the number of persons booked or paid for in advance. The inspection shall not involve harassment of the guest and shall be carried out in a manner that respects the privacy of the guest.

8. **Pets are not allowed in the apartment!**

9. The host is not liable for any damage to property or accidents resulting from improper use.

10. Guests are financially responsible for any damage caused by guests through improper use, and the damage must be paid directly to the accommodation provider.

11. Violation of the rules may result in expulsion or other measures for theft or damage to property.

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12. If any problems arise during your stay in the apartment or room, please inform the property immediately. We are not able to accept any complaints afterwards!

13. The price includes utilities and other overheads, final cleaning.

Services:

- Cleaning once a week with change of bed linen and towels.
  - Daily cleaning service available on request for an extra charge!
  - Travel cot, baby cot, high chair for infants can be provided upon prior request.
  - Laundry service is available at the guest's request for an extra charge if a washing machine is not available.
  - An iron, ironing board, shoe care products, umbrella, sewing kit are available upon request and at an extra charge.
- Please keep the room tidy and clean.
- **Please do not leave any unwashed dishes or rubbish in the rooms when leaving the apartment.**

14. **Smoking in the apartment is strictly prohibited!** Smoking is allowed in the courtyard, on the terrace!

15. Guests will receive the apartment in a clean condition, they must clean it themselves during their stay!

16. Household rubbish can be collected in the rubbish bin in the kitchen. If they are full, please place them in the bin in the garden storage area. Another bin is located under the sink!

17. The apartment has a fully equipped kitchen. Please take care of cleanliness!

18. Parking is free of charge in the closed courtyard in the designated parking lot!

**Before using the accommodation, the guest has read, understood and accepted the Rules of the House.  
We wish you a pleasant stay, enjoyable and uninterrupted relaxation!**

