

Dear guests!

Welcome and thank you for choosing us!

The guests of the apartment are obliged to respect and accept the House Rules and the rules of human coexistence and civilised behaviour. By using the service, they accept the following rules of the house and undertake to comply with them.

1. **Payment options:** cash, bank transfer. Accepted currencies: forint (Ft) and euro (€)
2. **Check-in, check-out:** arrival between 16:00-20:00, departure between 08:00-10:00. Please note that guests arriving after 20:00 will be charged a "late arrival fee" of 30(€) or 10.000(Ft). Thank you for your understanding!
 - The operator will be available on site at the time of arrival and departure!
 - The operator is **available** 24 hours a day by telephone (+3630-174-4798; +3630-299-0807;). Other arrangements can be made by prior arrangement and are flexible. **Deposit:** a deposit of 150(€) or 50.000(Ft) is required upon arrival, which will be returned upon leaving the accommodation in case of proper use, in case of no damage or upon return of the apartment in clean condition, in case of timely check-out.
3. Upon arrival, guests will be given an entrance door key, a gate key, and- or gate opener. In case of loss of keys or remote controls (including remote controls for roller shutters), guests are obliged to report the loss immediately and reimburse the host for the cost of the key or the replacement of the lock (remote control: € 40(€) or € 15. The keys and remote control must be returned on final departure from the accommodation and the host must be informed in advance of the time of departure.
4. No refund will be made for departures before the agreed departure date.
5. When leaving the apartment, please close the front door, patio doors and windows to ensure the safety of your valuables and to avoid storm damage. In the event of a storm, guests are expected to pack up garden furniture and take patio cushions indoors. If damaged by the storm, such items will also be deducted from the security deposit.
6. Only registered guests can use the accommodation, please let us know in advance. Otherwise, the host reserves the right to charge a fee to unregistered guests or to terminate the accommodation for all guests without refund.
7. The accommodation provider has the right to check, without prior notice, that the number of guests staying in the accommodation is the number of persons booked or paid for. The inspection shall not involve harassment of the guest and shall be carried out with respect for the privacy of the guest.
8. **Pets are not allowed in the apartment!**
9. The host is not liable for any damage to property or accidents resulting from improper use.
10. Guests are liable for any damage caused by improper use of the accommodation and must pay the damage directly to the accommodation provider.
11. Violation of the rules may result in expulsion or other measures for theft or damage to property.
12. If you have any problems with the apartment or room during your stay, please inform the property immediately. We cannot accept any claims afterwards!
13. The price includes utilities and other overheads, final cleaning.

Services:

- Cleaning service once a week with change of bed linen and towels
- Daily cleaning service is available upon request for an extra charge

- Travel cot, baby cot, high chair for infants can be provided upon prior notice
- Laundry service is available upon request for an extra charge if no washing machine is available
- Iron, ironing board, shoe care equipment, umbrella, sewing kit are provided upon request for an extra charge. Please keep the room tidy and clean. Please do not leave any unwashed dishes or garbage in the rooms when leaving the apartment.

14. **Please keep the area tidy and clean. Please do not leave any unwashed dishes or rubbish in the rooms of the apartment on departure.**
15. **Smoking is strictly prohibited in the apartment!** Smoking is allowed in the courtyard, on the terrace!
16. **It is FORBIDDEN to take towels from the apartment to the beach, outside!**
17. The apartment will be left clean for the guests, they have to clean it themselves during their stay!
18. Household rubbish can be collected in the rubbish bin in the kitchen. When they are full, please place them in the bin in the garden storage area. More rubbish bins are located under the sink!
19. The apartment has a fully equipped kitchen. Please take care of cleanliness!
20. Parking is available in the closed courtyard in the designated parking lot, fee entesen!

Before using the accommodation, the guest has read, understood and accepted the Rules of the House. We wish you a pleasant stay, enjoyable and uninterrupted relaxation!

JACUZZI RULES OF USE

1. Our Jakuzzink is a chlorine disinfected, ÁNTSZ compliant and fully functional massage pool, which **light therapy, with two lying and three sitting places.** (5 persons)
2. The Jacuzzi is not for bathing, but for relaxation and massage. **A thorough shower before use is mandatory**, thus reducing the entry of foreign substances and other impurities into the water area of the jacuzzi.
3. Make sure you **get into the hot tub with clean feet!** Do not enter the hot tub with shoes on, sharp objects are not allowed!
4. Only **wear clean swimwear in the hot tub!**
5. The Jacuzzi **can accommodate up to 5 people** at a time (2 reclining and 3 sitting), ensuring that the water quality is maintained.
6. **Children** (under 18 years) **should use the pool only under the careful supervision of an adult!** Children should not use the pool if the water temperature exceeds 37°C!
7. As prolonged bathing in water with a temperature of over 38°C can be harmful to health, we recommend that small children and those sensitive to warm water use the pool at a lower temperature and for shorter periods!
8. Don't let the child dunk its head under water!
9. Do not use the pool if the protective elements preventing the suction of body parts and hair are removed!
Do not sit on the edge of the spa or on the filter housing, in front of or above the water filter opening, as this may obstruct water circulation and cause personal injury.
10. Do not operate massage pumps with fully enclosed nozzles!
11. **When the hot tub is not in use, the safety thermo roof must always be fitted and closed!**
12. Pregnant women, persons under medical treatment or persons with circulatory problems should consult a doctor before using the jacuzzi.

13. Be careful when getting in and out! Turn off the massage functions before you get in to see where you are stepping! **Do not use any electrical appliances** (such as lamps, hair dryers, radios) within 1.5 metres of the hot tub (except for appliances using 12 volts or less)
14. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience or knowledge, unless they are **supervised** or instructed in the use of the appliance by an **adult who is responsible for their safety!**
15. To avoid loss of consciousness and possible drowning, do not use drugs or drink alcohol before or during bathing.
16. **No food or drinks in the hot tub!**
17. If the **water in the jacuzzi has to be changed due to improper use** (e.g. spilled drinks, food, too many people using the **jacuzzi** at the same time, bathing with dirty, sandy clothes, use of sunscreen, etc.), **the cost of the change will be charged to the Guest.** The cost of this is 50.000 Ft. or 150 EUR. The damage caused by the yakuza is the responsibility of the tenant and if he refuses to pay for the damage caused, we will proceed according to the Civil Code.

Thank you very much for your attention and care for the values.

Enjoy your stay!